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CONFIRMATION NO. 8870

SERIAL NUMBER 09/715,068	FILING OR 371(c) DATE 11/20/2000 RULE	CLASS 709	GROUP ART UNIT 2145	ATTORNEY DOCKET NO. 31333-164218
APPLICANTS Bryan A. Slavin, Germantown, MD; <i>ok, plw</i>				
** CONTINUING DATA ***** <i>ok, plw</i>				
** FOREIGN APPLICATIONS ***** <i>ok, plw</i>				
IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** SMALL ENTITY ** ** 04/04/2001				
Foreign Priority claimed 35 USC 119 (a-d) conditions met Verified and Acknowledged	<input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after <i>Patrice F. Wender</i> Examiner's Signature	STATE OR COUNTRY MD	SHEETS DRAWING 10	TOTAL CLAIMS 36
ADDRESS 26694	INDEPENDENT CLAIMS 3			
TITLE Call management system				
FILING FEE RECEIVED 749	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:	<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit		